

MOTIONVIBE RESERVATION FAQs

**RESERVATIONS FOR CARDIO EQUIPMENT TIME IN THE WELLNESS CENTER IS FOR BOTH CCY AND VHY.
RESERVATIONS FOR GROUP EXERCISE CLASS TIMES ARE FOR CCY ONLY.
RESERVATIONS FOR LAP LANES ARE FOR VHY ONLY.**

[How do I create an account?](#)

Go to ymcafoothills.motionvibe.com to create an account. Please use your email and barcode number that are on your Y account. You will have a username and password.

[What is my barcode number?](#)

Your barcode number is the number you use to check-in at the front desk. It may be your phone number, or if you have been assigned a key card, the number on that card.

[When can I register for my group exercise class \(CCY only\), cardio equipment or a swim lane \(VHY only\)?](#)

Reservations open 2 hours before your class, equipment or swim lane time slots. Once registration opens, there will be a green REGISTER NOW button. Click the button and you are registered. If the class or time slot is already full, a popup will inform you and give you the option to join the waitlist. It will also tell you what position you are in on that list. If someone doesn't check-in for class or their time slot 10 minutes before, the spot will be released and the first person on the waitlist will be notified.

[How do I login and register for classes, cardio equipment time or a swim lane if I have no computer?](#)

If you don't have access to a computer you will be able to register at the Y in the Wellness Center or with Strength & Conditioning Instructors.

[How far in advance can I check into my class, cardio equipment or swim lane?](#)

You can register 2 hours before before your class, cardio equipment time, or swim lane. You can check-in up to 30 minutes before your class, equipment or swim time begins. If you have not checked in 10 minutes before, you will lose your spot in the class, equipment use or swim lane and your spot will be given to someone on the waiting list. If there is no waiting list and there is still space in the class or an empty lane, you will be able to attend.

At VHY, swimmers are asked to wait in the locker room until 5 minutes before your reserved time.

[Can I cancel a class, cardio equipment or lane reservation and how do I do that?](#)

You can go back and unregister for the class, cardio equipment or swim lane. Unregistering if you can't come allows another Y member to join the class, use cardio equipment or get a swim lane when it is full.

[How do I check in for my class, reserve cardio equipment time or swim lane time if app is not available?](#)

Until the app is available you will have to check in with the Class Instructor or the Welcome Center.