

Hello YMCA of the Foothills Family,

As the new year has begun, so have Private Swim Lessons for each of our facilities! Below, you will find instructions on how to purchase private swim lesson packages that may be used to book appointments with any instructor of your choice! We look forward to seeing you in our pools!

Please note:

- (1) You must book appointments 48 hours in advance as same day appointments are not available.
- (2) Cancellations must be made more than 24 hours prior to the time of the lesson to receive a credit. If the swimmer is sick, a doctor's note must be provided to receive a credit.
- (3) Refunds will not be provided.
- (4) If you come across any difficulties, please do not hesitate to contact our Leader of Aquatics, Heather Harris, at hharris@ymcafoothills.org.

Purchasing Your Package of Lessons

- **Step 1** Log into your Daxko account to view your (and your family's profile).
- Step 2 Click on the profile of the member who will be attending the private lesson
- **Step 3** On the right side of their profile, click on the **ACTIONS** tab
- Step 4 Click on REGISTER FOR PROGRAMS
- Step 5 Click on PRIVATE SWIM LESSONS
- **Step 6** Choose the package you'd like to purchase
- Step 7 Click on REGISTER
- **Step 8** View your selection and click **NEXT**You now have the option of booking your appointments or **CLICK BOOK LATER**
- **Step 9** Register and pay for your package

Choosing Your Instructor and Booking Your Lessons:

- **Step 1** Click on the **APPOINTMENTS** tab in the center of the screen
- Step 2 Click on START BOOKING
- **Step 3** Choose the instructor <u>OR</u> time and date that you want for your private lesson
- **Step 4** Confirm the appointment
- **Step 5** You will be able to edit or cancel the lesson before and/or after the booking is done.

Sincerely,

The YMCA of the Foothills Staff